

Johnson K. Gi l Health Care Agency Director

Setting the Standard in Health Care Excellence

Kim S. Milstien Chief Deputy Direct or

December 4, 2018

Matthew Sandowal Chief Deputy Director Compliance Officer

Board of Supervisors County of Ventura 800 South Victoria Avenue Ventura, CA 93009

Subject:

Approval of, and Authorization for the Health Care Agency Director to Sign, the Agreement to Implement a Ronald McDonald Family Room in the Vacated Portion of the Ventura County Medical Center with Ronald McDonald House Charities of Southern California, Effective November 1, 2018.

Recommendation:

That your Board approve, and authorize the Health Care Agency Director or designee to sign, the agreement with Ronald McDonald House Charities of Southern Californ a, effective November 1, 2018.

VCMC Fiscal Impact:

There is no fiscal impact with this agreement.

Discussion:

On March 11, 2014 your Board was notified that Ronald McDonald House Charities (RMHC) unanimously voted to implement a Ronald McDonald Family Room in a vacated portion of the Ventura County Medical Center (VCMC). The agreement before your Board is with the Ronald McDonald House Charities of Southern California (RMHCSC) setting out the terms for the Ronald McDonald Family Room to be located at VCMC.

RMHCSC is part of a global network of more than 280 chapters in 64 countries/regiors. Founded in 1977, RMHCSC now serves almost 6,000 families annually at six (6) Ronald McDonald Houses (Los Angeles, Orange County, Inland Empire, Pasadena, Long Beach, Bakersfield); two (2) Ronald McDonald Family Rooms (CHOC Children's at Mission Hospital and CHOC Children's in Orange); and Camp Ronald McDonald for Good Times.

RMHC enables family-centered care by supporting families throughout their health care

journeys. The accommodation and support services RMHC provides to families of hospitalized children are not only beneficial, they are essential to high-quality and effective health care. RMHC programs support families at over 90% of top children's hospitals worldwide. Research shows:

- Families want to stay close when their child is hospitalized and believe it improves their child's recovery.
- Accommodations designed with family needs in mind provide parents with essential rest while enabling proximity to their hospitalized child.
- Hospital leaders worldwide increasingly understand that nearby purpose-built accommodation and support for families contribute to high-quality, family-centered care.

The new Ronald McDonald Family Room in Ventura will join a network of nearly 250 Family Rooms across 25 countries and regions. These rooms are designed to provide quiet respite, away from the busy clinical care units, where family members can relax, shower, get a snack, attend to personal or family business, or even get a few hours of sleep, while at the same time staying near their hospitalized children should they be needed.

The Family Room at VCMC will become the only Ronald McDonald Family Room in Ventura County. Staffing will be provided by a full-time Family Room manager and a group of committed local volunteers. Within its first year of operation, we expect the Family Room will record approximately 40,000 day visits from family members and caregivers when their child is receiving treatment in the hospital.

This letter has been reviewed by the County Executive Office, County Counsel, and Auditor-Controller's Office. If you have any questions regarding these recommendations, please contact Kim Milstien, Ventura County Medical Center (VCMC)/ Santa Paula Hospital (SPH) Chief Executive Officer, at 652-6058.

Kim Milstien Deputy Director

VCMC/SPH Chief Executive Officer

Johnson Gill

Health Care Agency Director

Exhibit

Exhibit 1 – Ronald McDonald House Charities of Southern California – Medical Service Provider Agreement